



Terms of Service and Consent Form

SMS Customer Care

1. SMS Customer Care enables you to get the latest status directly from Digital Access Solutions project team members. Skip the tier 1 help desk and go straight to the people working on your project! Just send a text to inquire about tasks on the current or upcoming sprint, schedule an impromptu meeting, and ask questions about service degradation or slowdown. You will receive updates on upcoming maintenance schedule and any planned or unplanned outages.
2. You can cancel the SMS service at any time. Just text "STOP". After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, you must contact your company's project manager, and you will be able to correspond with our project staff and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance.
4. Carriers are not liable for delayed or undelivered messages
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive at most 2 messages per week unless there is an outage for a critical infrastructure or if we are responding to your request. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. Your privacy is important to us. We do not collect any information about you, and we do not share your information with anybody.

Signature

Date